

Terms & Conditions

Quotations

Prices quoted exclude V.A.T. Quotations remain valid for one month from the quotation date unless otherwise agreed.

Ordering

When ordering against a written or e-mail quotation, please give the relevant reference number. Orders will be priced and confirmed in writing or by fax.

Delivery

Delivery charge will be based on the value of the order, but we endeavour to keep it to the minimum charge of £60. Although we shall always endeavour to meet the client's delivery requirements, there cannot be an obligation to deliver trees and shrubs by any specific date. We reserve the right to invoice up to 100% of the value of goods reserved but not called off within the scheduled time of supply.

Invoicing

VAT will be charged on all items at the prevailing rate. Our VAT registration number is GB 613 7265 50.

Payment

Customers with an agreed credit account: Payment for all goods invoiced is due 30 days from the date of supply, unless otherwise agreed. All new customers without an agreed credit account will be invoiced on a proforma basis, 50% to be paid on placement of order, 50% upon receipt of invoice. The customer agrees to make known in writing to us any comments, complaints or other lawful objections which may delay payment of the invoice within 7 days of receipt of invoice. We will exercise our statutory right to claim interest and compensation for debt recovery costs under the late payment legislation if payment is not received in accordance with our terms. Credit limits will be applied to all accounts. It is the policy of the company to take immediate legal action to recover debts and associated costs incurred due to dishonoured cheques accepted in good faith for payment of goods. We accept payment by Paypal, cheque, cash and BACS.

Warranty

The risk in the goods shall pass to the customer upon delivery. It is the customer's responsibility not to neglect or mistreat goods supplied. At the time of supply it is the client's duty to check that the plants comply in all respects with the contract and that there are no apparent shortages. Any queries or complaints arising must be notified to the Company in writing within seven days of the receipt of goods. Whilst every care is used to supply stocks of highest quality true to name, no warranty expressed or implied is given as to description, productiveness or any other matter, and we cannot be responsible for failures. All orders are executed on these conditions only.

Trade References

New customers are requested to complete our Credit Application Form and sign that they or their representative have read these Terms & Conditions. It is the customers sole responsibility to make themselves familiar with our terms and conditions as printed on the back of all invoices.

Cancellations

The Company has the right to suspend or terminate an order if that client:

- a) exceeds his mutually agreed credit limit or
- b) is in breach of contract on any other contract with the Company.

